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Central Organisation, ECHS  
Adjutant General's Branch  
Integrated Headquarters  
Ministry of Defence (Army)  
Thimayya Marg, Near Gopinath Circle  
Delhi Cantt-110010

B/49774/AG/ECHS/Referral/2023

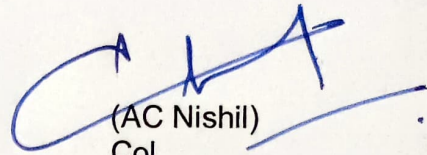
22 Sep 2023

( \_\_\_\_\_ )  
All Regional Centres

**ADVISORY FOR TREATMENT AT NON EMPANELLED HOSPITAL**

1. Please refer to following:-
  - (a) Para 16 & 18 (a) of SOP on Treatment Management dated 28 Sep 2018.
  - (b) CO ECHS Letter No. B/49770/AG/ECHS dated 05 Oct 2018.
  - (c) CO ECHS letter No. B/49770/AG/ECHS/Prior/Policy/2023 dated 08 Feb 2023.
2. It is intimated that treatment at Non Emp Hospital is allowed only under emergency conditions as per para 16 of SOP on Treatment Management dated 28 Sep 2018. If any veteran desires to take treatment in non emp hospital as per Para 18 (a) of SOP on Treatment Management dated 28 Sep 2018 he may do so after permission of MD ECHS/Dir RC ECHS.
3. It is observed that there is increasing tendency of ECHS beneficiaries resorting to treatment at Non Emp Hosp at their own will without prior sanction which is against the laid down ECHS guidelines and interest of ECHS beneficiaries at large. Non empanelled hospitals have tendency of inflating the bills. The bills are reimbursed for genuine emergencies only but at Non NABH CGHS rates only.
4. If beneficiary is planning treatment at non empanelled hospital for any planned treatment then prior sanction from concerned Regional Centre is mandatory. There are few categories of ailments for which permission from CO ECHS is required and some cases may involve unlisted implants, procedure or investigation requiring SEMO's permission.
5. Treatment at non empanelled hosp, without prior approval in case of non-emergency, should invariably be avoided by beneficiaries. OIC and MOs at PC may please be advised to spread this awareness amongst beneficiaries.

6. For your info and strict compliance please.



(AC Nishil)  
Col  
Dir (Med)  
For MD ECHS

**Internal**

Claim Sec

Stats & Automation Sec - for uploading the letter on ECHS website.